Steps

Structures towards Emancipation, Participation and Solidarity

Presentation at the Transnational Conference:
'Interactive Use of ICT in Projects Promoting Social Inclusion'

Rome May 22nd – 25th 2003

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The STEPS-Project

- Combating Discrimination / Exclusion of people with learning disabilities
  (i.e. intellectual or mentally disabled)

- Funded by the EU community action programme to combat discrimination

- Partner Cities (with 18 partners altogether)
  Barcelona
  Lidingö (near Stockholm)/Uppsala
  London/Canterbury
  Rotterdam
  Hamburg (partners and project management, University of Applied Sciences for Social Work)

The STEPS-Project

- Local partnerships

  Service providing organisations
  Local administration, local authorities
  Researchers / Universities

- Specific local projects

  Barcelona → 'Human Rights in Practice'
  Hamburg → 'Development of Expert Recommendations'
  Lidingö/Uppsala → 'Seasonal Conversation'
  London/Canterbury → 'Person Centred Planning'
  Rotterdam → 'Access to Work'

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Home

The Project

Partners

Conferences

Rotterdam

Lidingö

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Links

Barcelona
Fundació Catalana Tutelar Aspanias	www.fundaspanias.org
Grup Aspronis	www.aspronis.com
Ajuntament de Barcelona, Officina per la No Discriminació	www.bcn.es
Diputatió de Barcelona Servei d'Acció Social	www.diba.es
Universitat de Barcelona, Institut de Ciències de l'Educaió	www.d5.ub.es

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London and Canterbury
Social Service Department, Royal Borough of Kensington & Chelsea	www.rbkc.gov.uk
Kensington & Chelsea Primary Care Trust, London	www.kc-pct.nhs.uk/
University of Kent, Tizard-Institute, Canterbury	www.ukc.ac.uk/tizard

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Rotterdam
PameijerKeerkring, member of the Maaskringgroep	www.pameijerkeerkring.nl
Hogeschool Inholland, Unit Social Work	www.inholland.nl

Uppsala, Lidingö
Website of the Swedish Partnership - Skinfaxe Institute	www.skinfaxe.se/steps
City of Lindigö, Social Services for Elderly and Disabled	www.lidingo.se
City of Lidingö, Social Disability Services	www.lidingo.se
Uppsala University, Department of Education	www.ped.uu.se

Hamburg
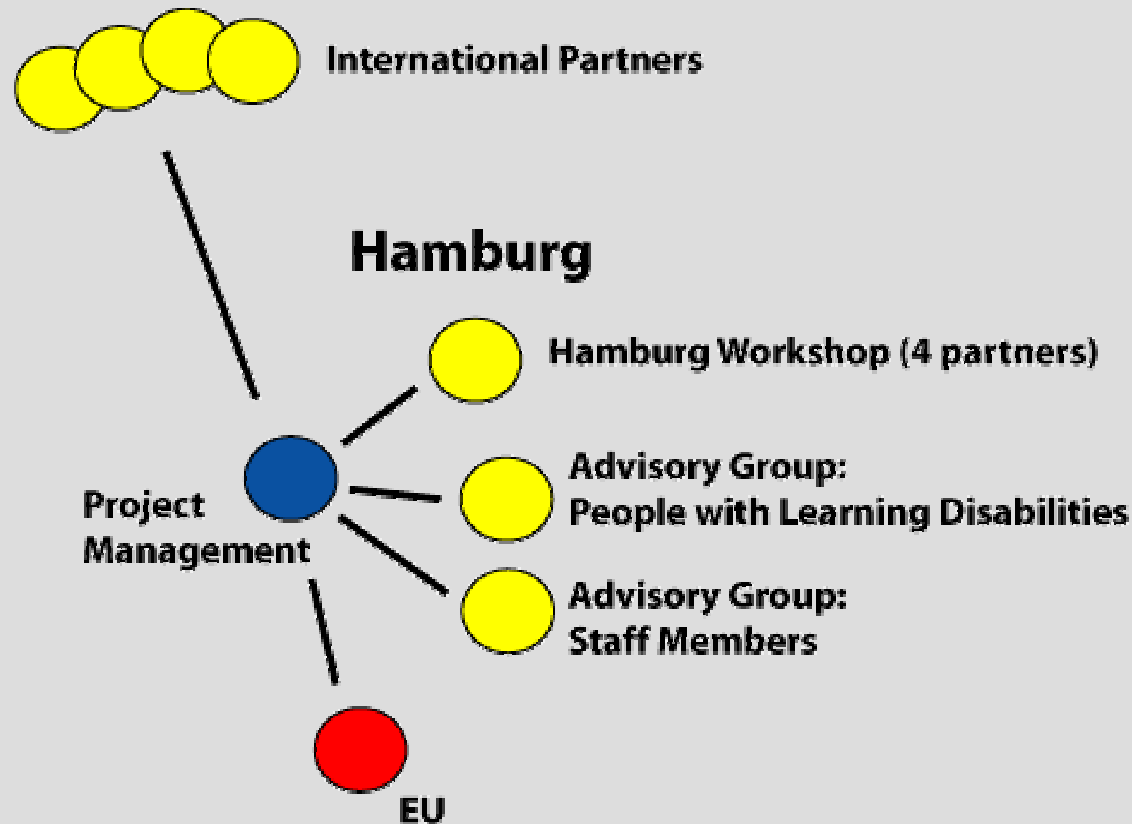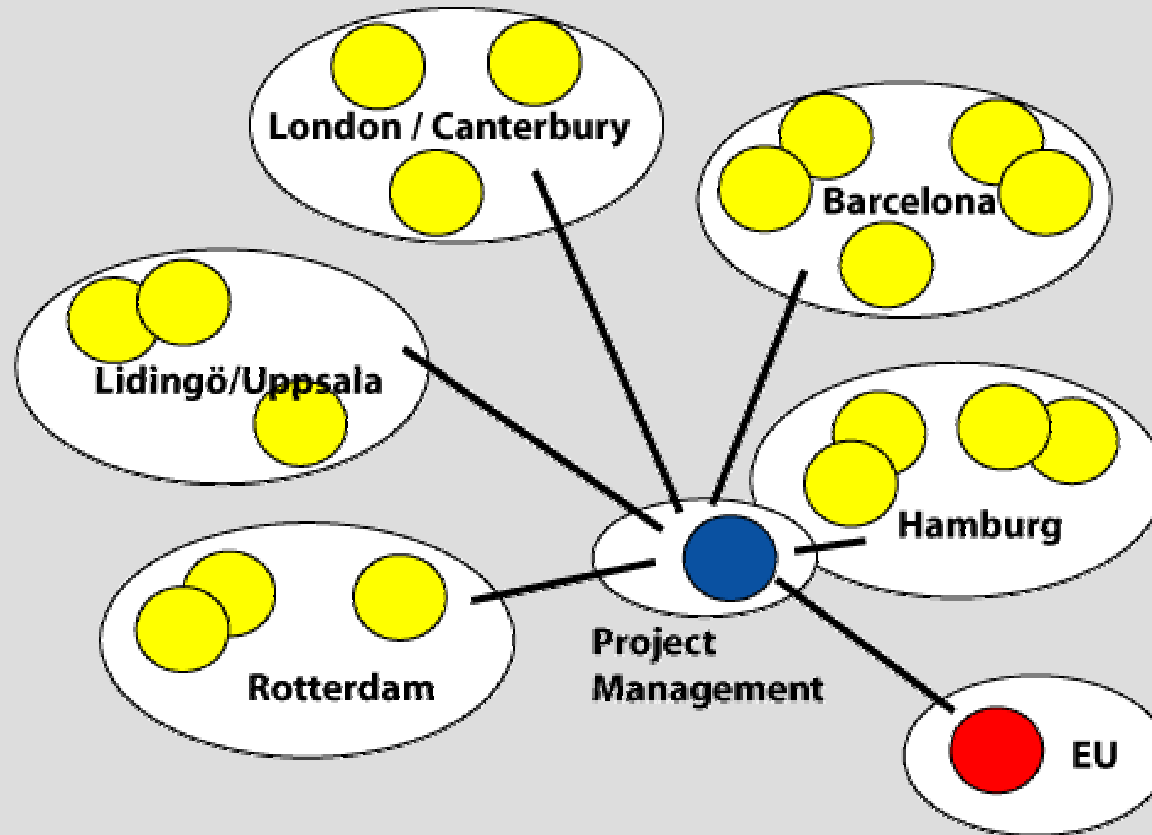|	
Website of the German Partnership	www.eu-project-steps.de/hamburg
Protestant Foundation Rauhes Haus	www.rauheshaus.de
Protestant Foundation Alsterdorf	www.alsterdorf.de
Ministry for Social Welfare and Family	www.bsf.hamburg.de
University of Applied Sciences for Social Work	www.rauheshaus.de/fachhochschule
HWP - Hamburg University for Economics and Politics	www.hwp-hamburg.de

The STEPS-Project

- October 2001 until August 2004

- Work / meetings of the local networks

- 5 international conferences

- In connection with Steps:
  International user conference for people with
  learning disabilities (Spring 2004)

Communication within the network

International Partners

Hamburg

Hamburg Workshop (4 partners)

Project Management

Advisory Group:
People with Learning Disabilities

Advisory Group:
Staff Members

EU

Communication within the network

Klaus Buddeberg

Communication within the network

■ Email

Information
Documents (Newsletters, Abstracts)
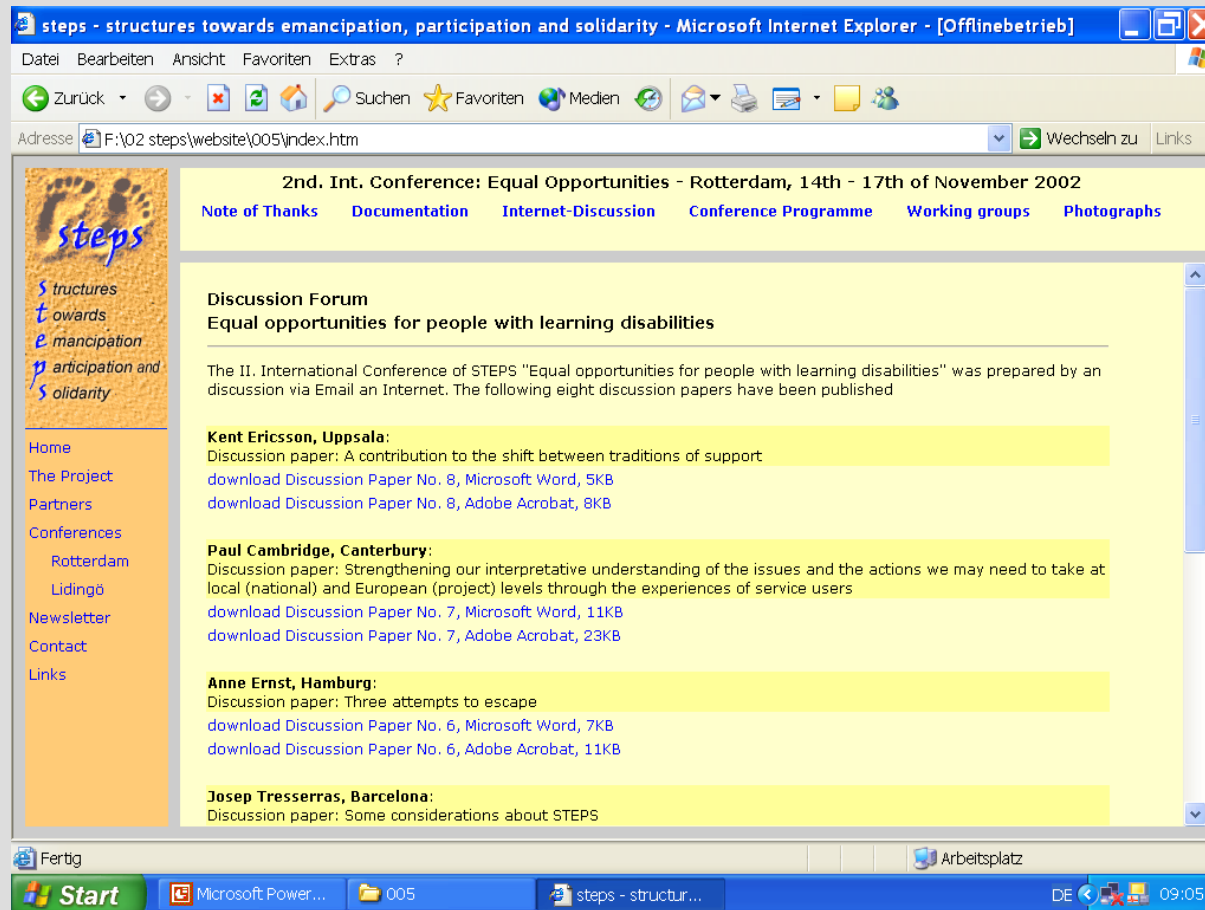
■ Website

Information
Downloads (Newsletters, Abstracts)

■ CD-ROM (Conference Documentation)

■ Letters, Telephone, Fax

■ Face-to-Face Communication
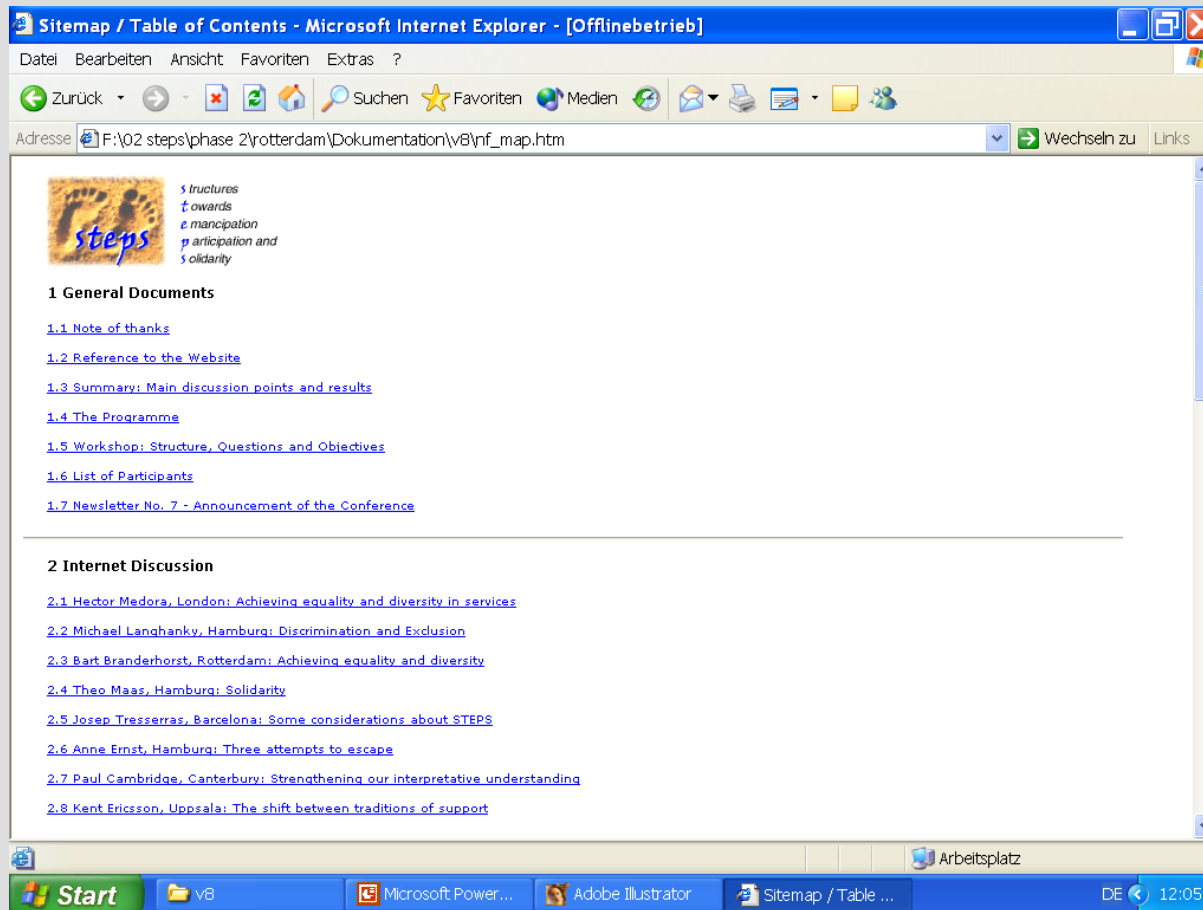
Communication within the network

International
Steps-Website

www.eu-project-steps.de

Discussion papers
 to download

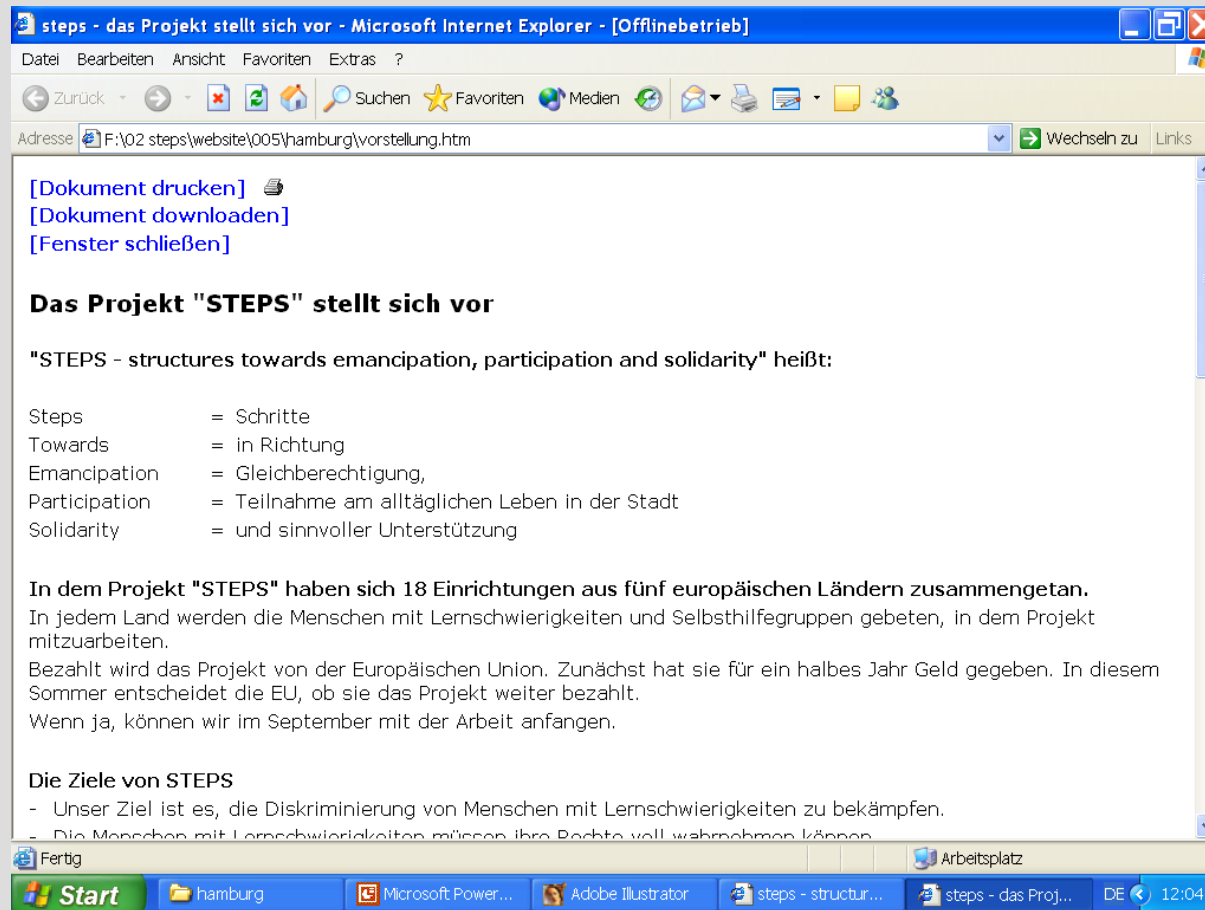# Communication within the network

CD-Rom

Conference
Documentation

Barriers of Communication

- People with learning disabilities in our project are not included by the use of ICT

- Communication with this group runs mainly over traditional ways of communication

- Email

- Website

- CD-ROM (Conference Documentation)

- Letters, Telephone, Fax

- Face-to-Face Communication

Barriers of Communication

Steps-Website
Hamburg partnership

www.eu-project-steps.de/
hamburg

Information for the
advisory group of
people with learning
disabilities

Klaus Buddeberg

Barriers of Communication

- People with learning disabilities are not effectively included in the project as a whole

- The use of ICT until now does not promote inclusion

- Mirror of reality in societies

- Mirror of reality in European Projects

- Communication <u>about</u> but not <u>with</u> the groups in question

Barriers of Communication

Within each local partnership

- ICT are in use

- 'regular/normal' problems of communication

This problems partly result from the use of ICT

- Is the information provided used regularly?

- Are all emails being read?

Barriers of Communication

Between the local partnerships

- Use of ICT

- 'regular/normal' problems of communication

- Different languages
        English/German/Dutch/Swedish/Spanish

- At the conferences: Need for translation

This problems partly result from the use of ICT
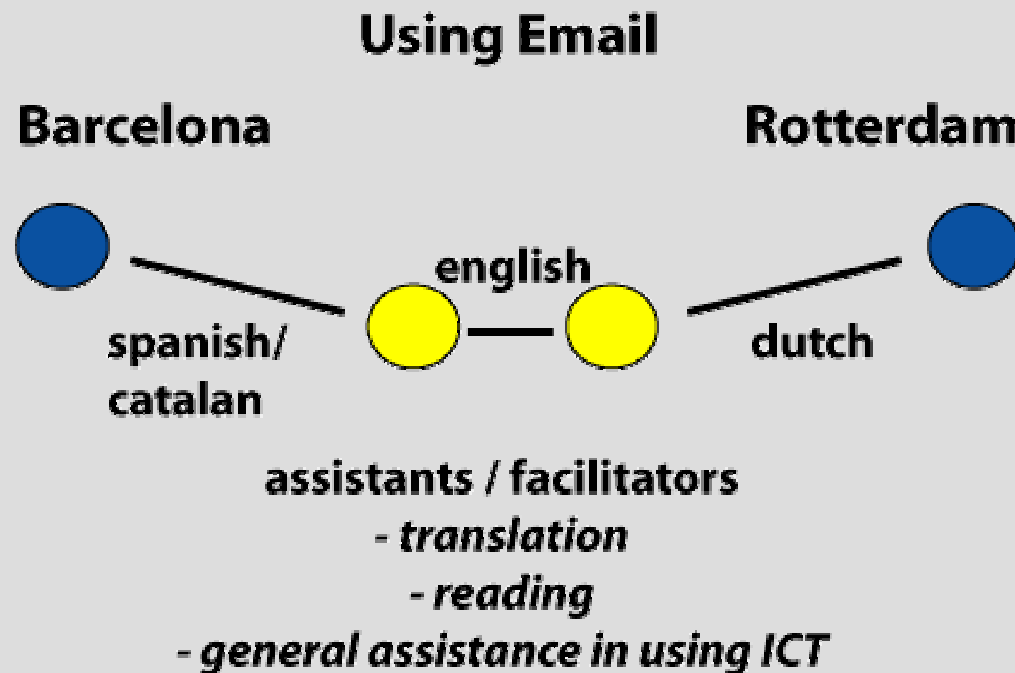
Barriers of Communication

In the communication with people with learning disabilities

- Limited use of ICT

- Little access to ICT
  - Germany: 70% without access to ICT (blind people: 50%)
  - Hamburg advisory group: 13 members, 2 have access to ICT

- Content and Language
  - e.g. Easy-to-Read, Pictures, Pictograms

- Technical barriers
  - e.g. Frame vs. No-Frame

Klaus Buddeberg

Preparation of an international user conference (Spring 2004)

- Plan was raised by the advisory group of people with learning disabilities

- Wish to participate in the process of the Steps-Project

- Will take place in Hamburg

- Participants from the five 'Steps'-Cities

Preparation of an international user conference (Spring 2004)

Using Email

Barcelona   **Rotterdam**

english

spanish/
catalan   dutch

assistants / facilitators
- translation
- reading
- general assistance in using ICT

Klaus Buddeberg

Preparation of an international user conference (Spring 2004)

- We don`t know how it will work:

  - Severe problems might occur

 or

  - It might be much easier as we think